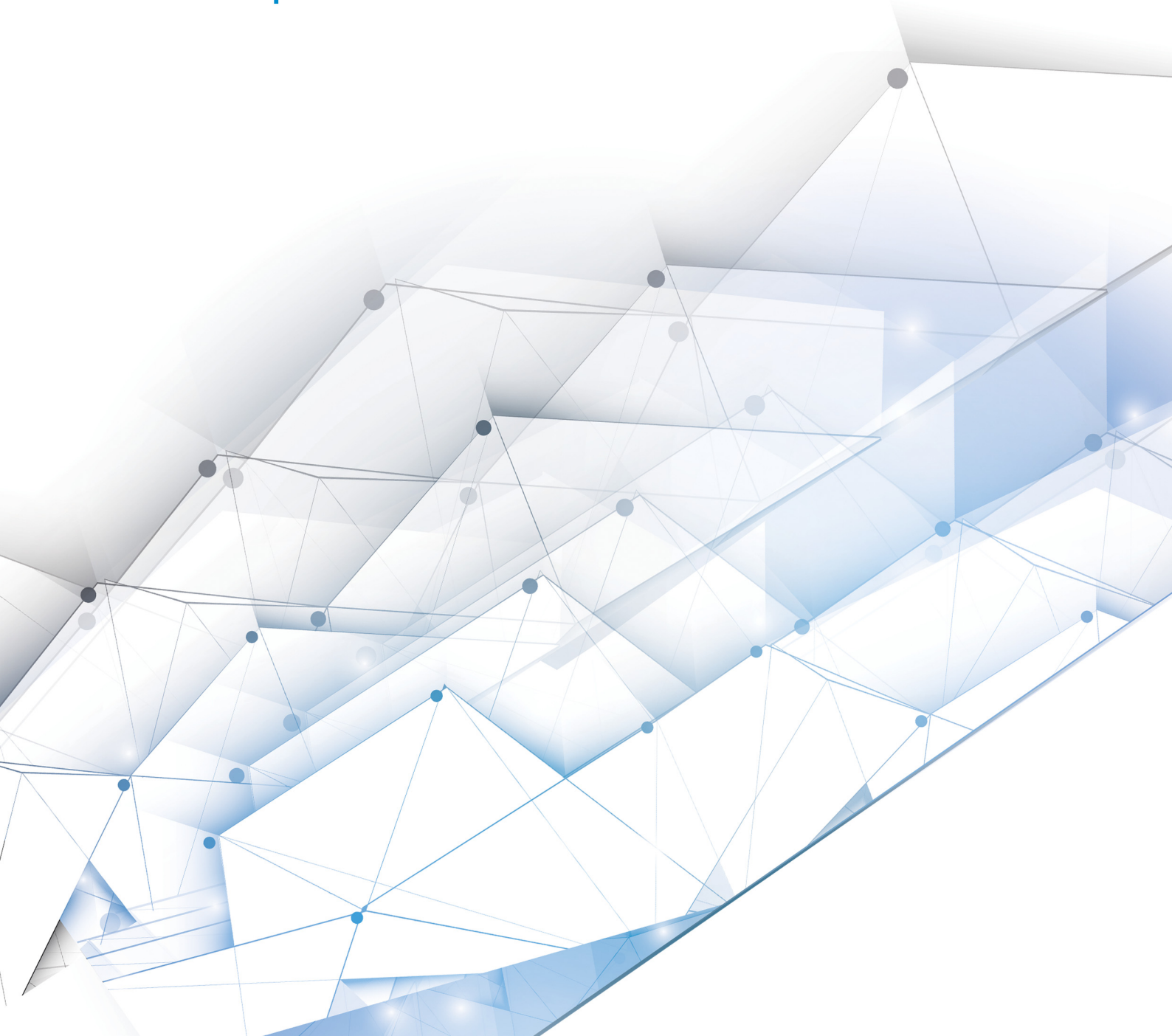


# ConnectionsExpert Setup Guide





## SETUP GUIDE

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# Welcome to panagenda ConnectionsExpert!



This guide will help you to set up panagenda ConnectionsExpert in no time. If you have any comments or suggestions, please contact us at [support@panagenda.com](mailto:support@panagenda.com).

## About ConnectionsExpert

ConnectionsExpert offers unique insights into your IBM Connections environment and provides vital information for many roles in your organization: Operative monitoring dashboards and performance analytics for administrators, as well as adoption and usage KPIs for social adoption experts and management.

ConnectionsExpert is a virtual appliance, which collects various statistical information from IBM Connections. **All data is stored on premises!**

# System Requirements

## IBM Connections

In order to run ConnectionsExpert properly, the following prerequisites must be met:

- IBM Connections 5.0, 5.5 or 6.0
- IBM Connections Backend Database is based on DB2 or Oracle
- IBM Connections Metrics Application is available



*Running Cognos is not a prerequisite. The Metrics application collects data in the background to the Metrics database. ConnectionsExpert processes the data from this database.*



*Elasticsearch is currently not supported.*



*To be able to access your environment, ConnectionsExpert needs to authenticate against the Bridgehead (/bridgehead; see "Bridgehead Installation" on page 16) via basic authentication. To perform the user simulations checks, the appliance requires form-based authentication to authenticate against your IBM Connections environment. Please contact [support@panagenda.com](mailto:support@panagenda.com) in case those requirements are not met or if you have any question related to this topic.*

## Host Software

panagenda ConnectionsExpert comes as a VMWare appliance including its own operating system based on the popular CentOS Linux distribution. No operating system needs to be prepared for the installation on the virtualization software side.

Virtual appliances are available for:

- **VMWare vSphere - ESXi** (recommended for production)
- **VMWare Workstation** (for evaluation purposes)



*For compatibility reasons, our appliances are configured for ESXi 6.0 and Workstation 11. If you run a newer version, we recommend to upgrade the virtual machine hardware version.*

- **Microsoft Hyper-V**

The underlying hardware and OS need to have VT-x support enabled (in BIOS). This is mainly relevant in scenarios where Workstation act as host software. Detailed information about operating system requirements can be found on the respective product pages: [www.vmware.com/products/](http://www.vmware.com/products/)

## Virtual Hardware

Minimum hardware requirements for production environment:

- a modern CPU with 2-4 processor cores
- 4 GB - 16 GB of RAM available to the virtual appliance
- min. 40 GB of free disk space for virtual appliance

If additional disk space is required for long term storage, the disk can be enlarged (see "Disclaimer" on page 29). It is not an option to add additional disks to the system in order to provide more disk space.

## Access and Permissions

### User Accounts:

During the configuration of ConnectionsExpert's Bridgehead application, a WebSphere administrator account must be supplied (see "Configure the adminclient.props settings:" on page 17). It will be used to perform WebSphere internal operations.

In order to perform user simulations and connect to the Bridgehead application, an active Connections account (LDAP User) is required. Creating a dedicated account is recommended (see "Bridgehead Connector - User Information" on page 27).

### Network (Firewall/Ports):

Connections to and from the appliance need to be allowed for the following services:

*Outbound (originating in virtual appliance):*

- HTTP/HTTPS to WebSphere servers for data collection (TCP 80/443)

*Inbound (accessing virtual appliance):*

- **HTTP/HTTPS** for configuration and reports (TCP 80/443)
- **SSH** for system configuration and application tuning (TCP 22)
- **VNC** for system configuration (TCP 5901)
- Optional: PostgreSQL for data warehouse access where enabled (TCP 5432)

It is recommended that the ConnectionsExpert application owner has access to the console of the virtual machine.

Internet access for the appliance is not mandatory, but it is recommended to grant at least proxy access to \*.panagenda.com and your defined CentOS repository (default \*.centos.org) for security and application updates.



See <https://www.panagenda.com/kbase/x/7Y7o> if the following IP address ranges are routable in your network environment:

- 172.17.0.1/16
- 172.18.0.1/16.

## Client System Requirements

### Hardware, Operating System and Software Requirements:

The panagenda ConnectionsExpert web interface is based on HTML5 and therefore accessible on any **HTML5 capable device**.

- We recommend the following browsers in latest **64-bit** versions: **Chrome** and **Firefox**

### Browser Security and Network Access:

No special web browser security settings are required to run the panagenda ConnectionsExpert web interface.

To access the ConnectionsExpert web interface, you need to have access to the panagenda ConnectionsExpert appliance via TCP/IP, Port 80 (HTTP) and Port 443 (HTTPS).

## ConnectionsExpert Appliance Details

panagenda ConnectionsExpert is developed as a virtual appliance:

### The panagenda ConnectionsExpert Virtual Image

- **CentOS 7.5**

panagenda ConnectionsExpert is based on the very popular CentOS Linux distribution, which is based on the source code of Red Hat Enterprise Linux (RHEL). CentOS 7 was chosen because of its stability and its long time support (Maintenance until June 2024). It uses a current kernel version (3.10.x) for virtual systems. Only security patches are configured for automatic update via the YUM (yellowdog updater modified).

- **Docker 18 CE**

- **Docker Compose 1.19**

- **Tomcat 8 Application Server**

- **NodeJS 8.11 Application Server**

- **Nginx 1.11 Reverse Proxy Server**

- **Java 8 Virtual Machine**

- **PostgreSQL 10 Relational Database Server**



# GETTING STARTED

## Setup

On our website ([www.panagenda.com/downloads-connectionsexpert/](http://www.panagenda.com/downloads-connectionsexpert/)), the latest versions of the following files are available:

- **panagenda\_ConnectionsExpert.ova** – image file directly deployable via the VMWare vSphere client. It holds the ConnectionsExpert virtual appliance in open virtualization format (OVF)
- **panagenda\_ConnectionsExpert\_HyperV.exe** – self-extracting 7z archive which contains the ConnectionsExpert virtual appliance in Microsoft Hyper-V format
- **Connections Expert Setup Guide** – extended installation and configuration guide.

We recommend running ConnectionsExpert production systems in a VMWare vSphere/ESX enterprise environment. Additional options are available with images for Microsoft Hyper-V and VMWare Player/Workstation. Especially the latter is mainly targeted at temporary evaluation environments and are not supported for production use.



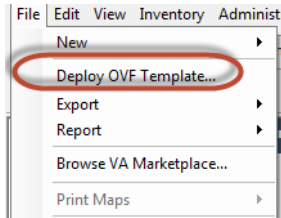
*Please note that a license file is required to run ConnectionsExpert. This also applies to the free Basic edition. Please contact [sales@panagenda.com](mailto:sales@panagenda.com) to request a license.*

Place the license file ConnectionsExpert.lic in a folder on your local hard drive. This file will be uploaded to the virtual appliance in a later step using the panagenda ConnectionsExpert web interface.

## Starting up on the virtualization software

### Recommended: VMWare vSphere/ESX via OVA

Open VMWare ESX, ESXi or vSphere and select:

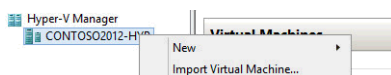


The Deploy OVF Template dialog will open:

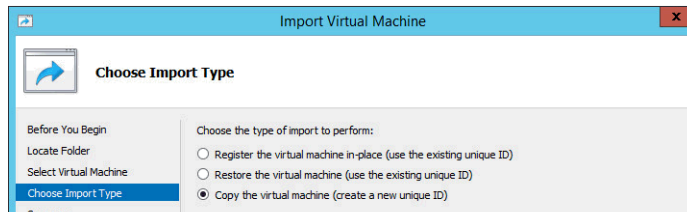
1. **Source:** Specify the location where you saved the ConnectionsExpert OVA file on your hard drive – for example: `C:/Temp/panagenda_ConnectionsExpert.ova`
2. **OVF Template Details:** In this step you can inform yourself about the ConnectionsExpert version you are about to deploy. When you are done, just click on Next
3. **Name and Location:** Is the next relevant step for deploying ConnectionsExpert. We recommend to name this template "**panagenda ConnectionsExpert**"
4. **Storage:** Then you have to select a destination storage for the virtual machine files.
5. **Disk Format:** In this step, please select the format you want to store the virtual disks. We recommend to choose "Thick Provision Eager Zeroed"
6. **Network Mapping:** Then select the network the deployed ConnectionsExpert template should use.
7. **Ready to Complete:** In the final step you are shown the options you set up. Click on Finish if you are satisfied with you setting to start the deployment task.

### Alternative: Microsoft Hyper-V

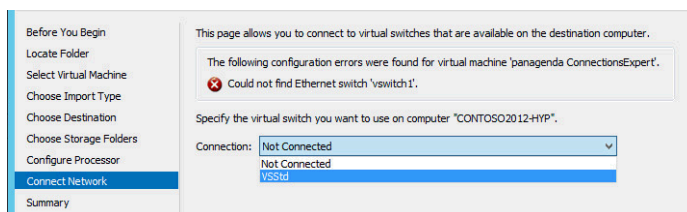
- Extract the file **panagenda\_ConnectionsExpert\_HyperV.exe**
- Start Hyper-V Manager
- Right-click on your server and select "Import Virtual Machine" from the context menu



- Click **Next** on “Before you Begin” screen
- Select the folder that contains the extracted files and click **Next**
- Select the ConnectionsExpert image
- Select “Copy the virtual machine (create a new unique ID)”



- Click **Next** in the “Choose Destination” screen, unless you want to set the folders individually
- Select the folder where you want to store the virtual hard disk
- Click **Next** into the “Configure Processor” step – please don’t change the processor settings
- Specify a network connection



- Select **Finish** on the summary screen to start the copy

## Alternative: Starting up on VMWare Workstation

- Start VMWare Workstation
- Open Virtual Machine
- Select the file **panagenda\_ConnectionsExpert.ova**

# Starting the Virtual Appliance



*For VMWare products, we recommend raising the hardware version of the virtual machine according to your environment.*

*Further information: <https://kb.vmware.com/s/article/1010675>*

## Welcome Screen and IP Address

After starting up the appliance for the first time, you should be presented with a panagenda ConnectionsExpert welcome screen. If your network has a public DHCP server available, the system might already have acquired an IP address and will display the URL. **Use the shown IP address (interface URL) in your web browser to connect to the panagenda ConnectionsExpert web interface.** If DHCP is not available within your network or the ConnectionsExpert appliance did not acquire any IP address, you have to configure the network settings (see "Network Settings:" on page 15).

```
-----
Welcome to panagenda ConnectionsExpert
Please review the 'Setup Guide'!
IP Address: 10.10.10.26
ConnectionsExpert login: _
```

## Appliance Login

ConnectionsExpert provides a console and a graphical user interface in order to configure operating system level settings like network, time and time zone settings.

### Default login information:

user "root" with password "config"

### Changing default credentials:



*Default credentials are supplied for setup and initial configuration. It is not recommended to keep using them after the appliance has been set up.*

We strongly suggest changing the default credentials for these components:

- Linux user "root" (using the "passwd" command)
- VNC server (<https://www.panagenda.com/kbase/x/fg5wAQ>)
- Web user "config" (<https://www.panagenda.com/kbase/x/dQ5wAQ>)

## Console

After login, basic information, such as disk space, system time and IP address, are shown:

```
-----
Welcome to panagenda ConnectionsExpert
Please review the 'Setup Guide'!
IP Address: 10.10.10.26
-----
ConnectionsExpert login: root
Password:
Last login: Tue Feb 27 10:35:09 from 10.20.1.10
-----
Welcome to panagenda ConnectionsExpert
Please review the 'Setup Guide'!
Execute 'vncserver' to access GUI using 10.10.10.26:5901
Services running:

System is up since 2 minutes
System time is Tue Apr 17 12:43:57 CEST 2018
Diskspace available:
22% 13G /
1% 60G /opt/panagenda/pgdata
11% 27G /opt/panagenda/appdata
1% 5.0G /opt/panagenda/logs
-----
```

## Graphical User Interface

There are two ways to use the GUI to configure your ConnectionsExpert appliance:

### 1 Local

In order to start the GUI locally, enter the command "**startx**"

To start the GUI automatically when ConnectionsExpert is booted, please enter the following command: "**systemctl set-default graphical.target**"

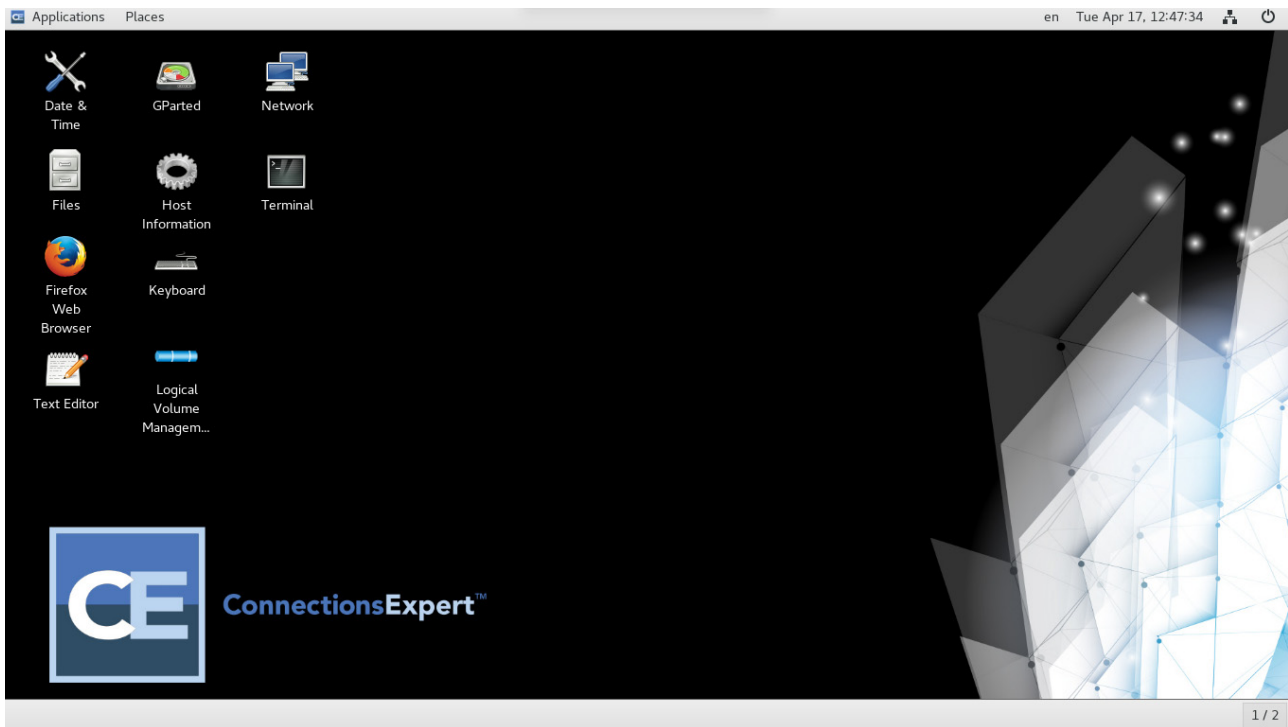
### 2 Remote Access via VNC



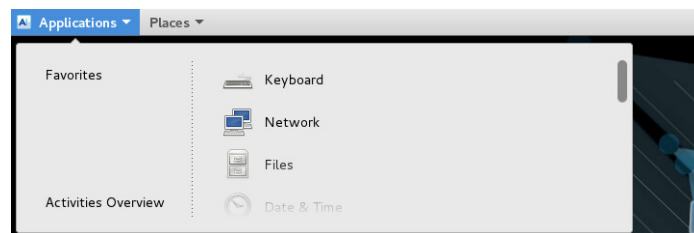
*Please note that remote VNC access is only possible if the ConnectionsExpert appliance received an IP address via DHCP.*

Please refer to <https://www.panagenda.com/kbase/x/fg5wAQ> for more details on VNC access.

## GUI Basics



The Applications menu provides access to all required applications:



*You can access all required applications by using the desktop icons, too.*

To check an established internet connection, a **web browser** (Mozilla Firefox) is available on the panagenda ConnectionsExpert appliance.

You can use the **terminal window** to check if your TCP/IP connection is established, using Linux *ping* and *ifconfig* command. For more information about *ping* and *ifconfig* commands, type *man ping* or *man ifconfig* in the terminal console window.

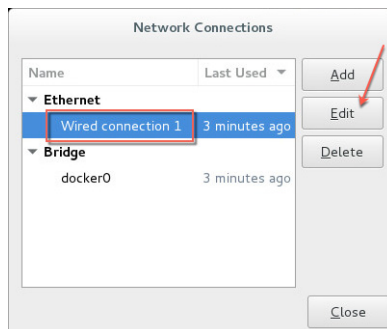
panagenda ConnectionsExpert log files can be found within the `/opt/panagenda/logs` directory. The main log file (`/opt/panagenda/logs/tomcat/idna.log`) holds essential

information about panagenda ConnectionsExpert runtime behavior. Use the **Files** app to navigate to these log files.

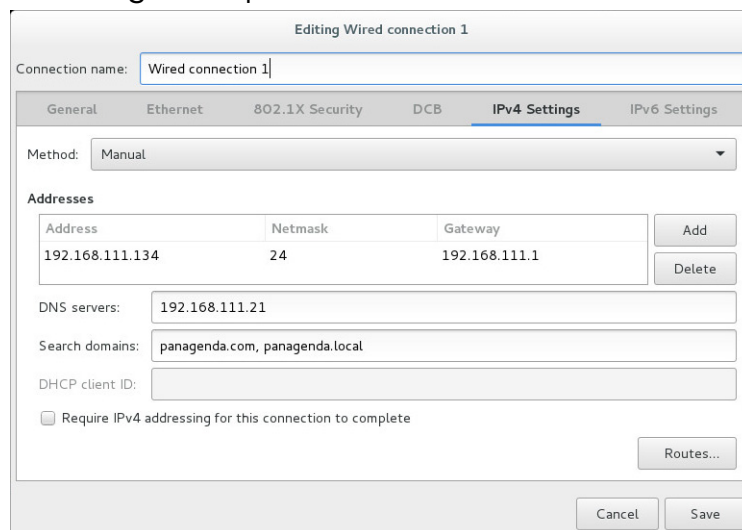
To check the panagenda ConnectionsExpert appliances system behavior, you can use the installed **system monitor**.

## Network Settings:

To change the IP address and DNS configuration please click on the **Network** icon. Select the *Ethernet* connection and click on *Edit*:



Go to the IPv4 Settings tab and select *Manual* from the *Method* drop down menu to configure the network settings as required:

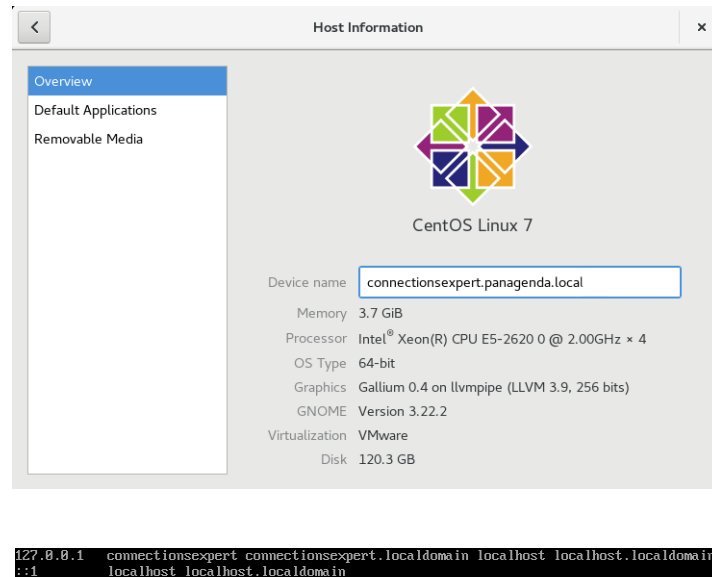


**TIP:** If you configure "DNS Search domains", not full qualified names will also be resolved.



The virtual appliance **MUST** be able to resolve its own host name. Please verify that by opening a terminal window (click "Terminal" on the desktop) and using the ping command. It is recommended that both host/common name as well full qualified domain name are pingable.

When changing the host name (default is "ConnectionsExpert") in the **Host Information** application, please make sure to adapt the host alias properties for 127.0.1.1 in /etc/hosts. This can be done using the **gedit** application. It is recommended that both host name and full qualified domain name are entered here:



### Time Zone Settings:

Please check the time zone settings of the appliance, use the **Time and Date** application to adjust.



*It is very important to adjust the appliance's time zone. Please reboot the appliance after changing the date/time settings as the web server and database system require a clean start with the new configuration.*

## Bridgehead Installation

The Bridgehead is an interface application for WebSphere that transfers IBM Connections statistics directly to ConnectionsExpert.

Follow these steps to deploy the Bridgehead application on your WebSphere server.



*In the Bridgehead installation described here, the EAR will be installed in the AppsCluster, so all scopes are set to AppsCluster. If you want to deploy the EAR to a different Cluster, please adjust the scope.*



## 1 Download and copy Files

Connect to the ConnectionsExpert web interface (see "Using the Web Interface" on page 26). In the Configuration view you can download the **ConnectionsExpert\_Bridgehead.zip**. If you are not in the Configuration view, click on the cogwheel icon (top-right corner). The Bridgehead archive includes EAR and configuration files for the installation of the so called Bridgehead:

- *bridgehead.ear*
- *pbh/*
  - *adminclient.props*
  - *jyscripts*
  - *jython-standalone-2.5.3.jar*
  - *queries*

Please copy the folder "pbh" into the Connections customization directory.

## 2 Configure the **adminclient.props** settings:

```
host=<dmgr_fqdn> (default: localhost)
port=<dmgr_soap_port> (default: 8879)
type=SOAP
securityEnabled=true
username=<username>
password=<password>
autoAcceptSignerForThisConnectionOnly=true
```



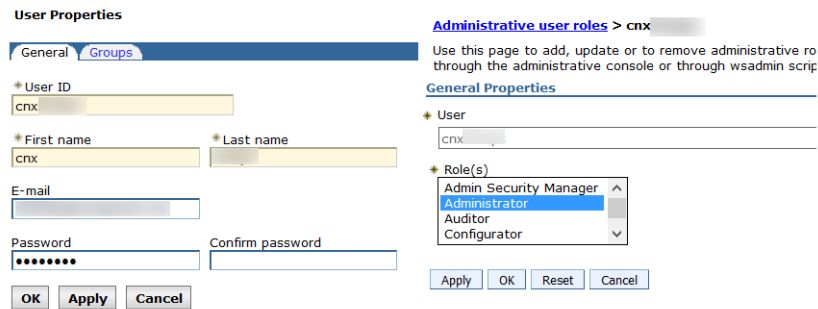
***localhost only works in non-clustered environments. Please use the hostname (FQDN) in clustered environments.***

Enter your *username* and *password* and configure the other settings according to your WebSphere environment.

You need to add a WebSphere Administrator Account here, no special Connections access roles are needed.

So you can use an already existing account (local or LDAP), or you create a local WebSphere Administrator Account.

Create a local user **Users and Groups > Manage Users > Add...** and add this user to **Users and Groups > Administrative** user roles:



Optional: To encrypt the password in the **adminclient.props** you can use the following command:

- Linux:
 

```
/opt/IBM/WebSphere/AppServer/bin/  
PropFilePasswordEncoder.<sh|bat> /<path_to_pbh_dir>/  
adminclient.props password
```
- Windows:
 

```
<customer-specific>\WebSphere\AppServer\bin\PropFilePassword  
Encoder.<sh|bat> \<path_to_pbh_dir>\adminclient.props password
```

### 3 Create WebSphere Cluster

In the WebSphere Integrated Solution Console (ICS) go to **Clusters > WebSphere Application Clusters**. Create a cluster with one or optionally more nodes.

Create a new cluster

→ **Step 1: Enter basic cluster information**

Step 2: Create first cluster member

Step 3: Create additional cluster members

Step 4: Summary

**Enter basic cluster information**

\* Cluster name  
CustomAppsCluster

☒ Prefer local. Specifies whether enterprise bean requests will be routed to the node on which the client resides when possible.

☐ Configure HTTP session memory-to-memory replication

Next Cancel

Create a new cluster

Step 1: Enter basic cluster information

→ **Step 2: Create first cluster member**

Step 3: Create additional cluster members

Step 4: Summary

**Create first cluster member**

The first cluster member determines the server settings for the cluster members. A server configuration template is created from the first member and stored as part of the cluster data. Additional cluster members are copied from this template.

\* Member name  
CustomAppsCluster\_server1

Select node  
Node01 (ND 8.5.5.8)

\* Weight  
2 (0..100)

☒ Generate unique HTTP ports

Select how the server resources are promoted in the cluster.  
Cluster

**Select basis for first cluster member:**

☒ Create the member using an application server template.  
default

☐ Create the member using an existing application server as a template.  
Cell01/Node01 (ND 8.5.5.8)/AppsCluster\_server1

☐ Create the member by converting an existing application server.  
(none)

☐ None. Create an empty cluster.

Previous Next Cancel

Create a new cluster

Step 1: Enter basic cluster information

Step 2: Create first cluster member

→ **Step 3: Create additional cluster members**

Step 4: Summary

**Create additional cluster members**

Enter information about this new cluster member, and click Add Member to add this cluster member to the member list. A server configuration template is created from the first member, and stored as part of the cluster data. Additional cluster members are copied from this template.

\* Member name

Select node  
Node01 (ND 8.5.5.8)

\* Weight  
2 (0..100)

☒ Generate unique HTTP ports

Add Member

Use the Edit function to modify the properties of a cluster member in this list. Use the Delete function to remove a cluster member from this list. You are not allowed to edit or remove the first cluster member.

Edit Delete

Select	Member name	Nodes	Version	Weight
<input type="checkbox"/>	CustomAppsCluster_server1	Node01	ND 8.5.5.8	2
<input type="checkbox"/>	CustomAppsCluster_server2	Node02	ND 8.5.5.8	2

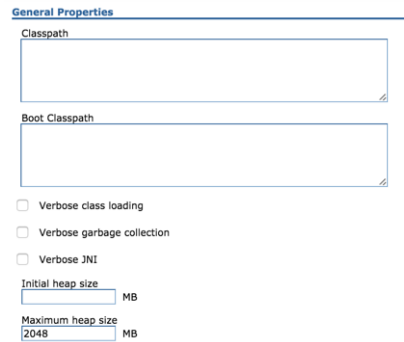
Total 2

Previous Next Cancel



*In clustered Connections environments you can select more than one node to install the panagenda Bridgehead on.*

After creating the application servers, please change the JVM maximum heapsize setting to a value of 2048.



**General Properties**

Classpath

Boot Classpath

☐ Verbose class loading

☐ Verbose garbage collection

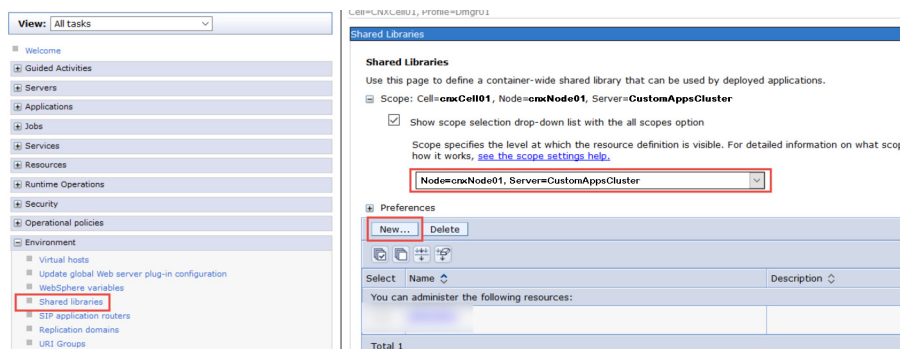
☐ Verbose JNI

Initial heap size  MB

Maximum heap size  MB

#### 4 Create Shared Library

Go to **Environment > Shared Libraries**, select the scope on which your Bridgehead should run (CustomAppsCluster) and click on the **New...** button:



**View:** All tasks

- Welcome
- Guided Activities
- Servers
- Applications
- Jobs
- Services
- Resources
- Runtime Operations
- Security
- Operational policies
- Environment
  - Virtual hosts
  - Update global Web server plug-in configuration
  - WebSphere variables
  - Shared libraries**
  - STP application routers
  - Replication domains
  - URI Groups

**Shared Libraries**

Use this page to define a container-wide shared library that can be used by deployed applications.

Scope: Cell=**cncCell01**, Node=**cncNode01**, Server=**CustomAppsCluster**

☒ Show scope selection drop-down list with the all scopes option

Scope specifies the level at which the resource definition is visible. For detailed information on what scope how it works, [see the scope settings help](#).

**Node=cncNode01, Server=CustomAppsCluster**

**Preferences**

**New...** Delete

Select	Name	Description

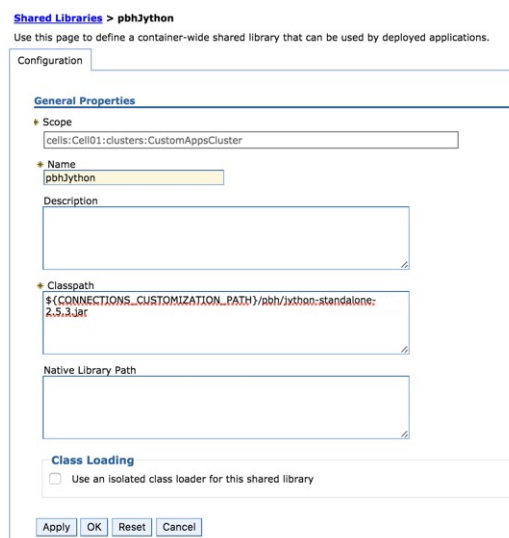
You can administer the following resources:

Total 1

Enter "pbhJython" in the **Name** field and use a **Classpath** based on the Connections Customization directory, such as

`${CONNECTIONS_CUSTOMIZATION_PATH}/pbh/jython-standalone-2.5.3.jar`  
(WebSphere Variable: `CONNECTIONS_CUSTOMIZATION_PATH`.)

Click on **OK** when you are done:



**Shared Libraries > pbhJython**

Use this page to define a container-wide shared library that can be used by deployed applications.

**Configuration**

**General Properties**

Scope  
cells:Cell01:clusters:CustomAppsCluster

Name  
pbhJython

Description

Classpath  
\${CONNECTIONS\_CUSTOMIZATION\_PATH}/pbh/jython-standalone-2.5.3.jar

Native Library Path

**Class Loading**

☐ Use an isolated class loader for this shared library

Apply OK Reset Cancel

## 5 Create URL Resources

In the ICS go to **Resources > URL** select the scope on which your Bridgehead should run (CustomAppsCluster) from URLs and click on the **New...** button. Use as specification like `file:///${CONNECTIONS_CUSTOMIZATION_PATH}/pbh/...`

### panagenda Bridgehead Admin Client Properties

**Name:**

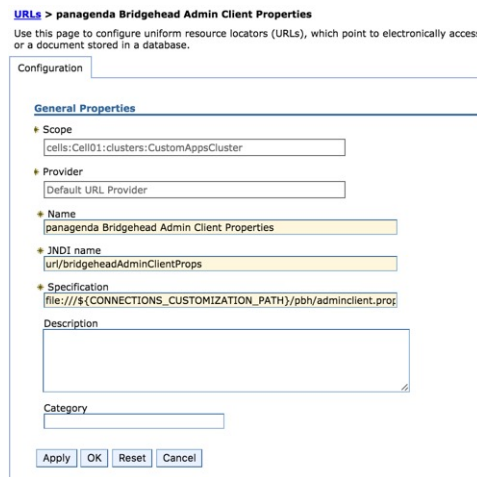
panagenda Bridgehead Admin Client Properties

**JNDI Name:**

url/bridgeheadAdminClientProps

**Specification:**

`file:///${CONNECTIONS_CUSTOMIZATION_PATH}/pbh/adminclient.props`



### panagenda Bridgehead SQL Queries

**Name:**

panagenda Bridgehead SQL Queries

**JNDI Name:**

url/bridgeheadQueries

**Specification:**

`file:///${CONNECTIONS_CUSTOMIZATION_PATH}/pbh/queries`

### panagenda Bridgehead jyscripts

**Name:**

panagenda Bridgehead jyscripts

**JNDI Name:**

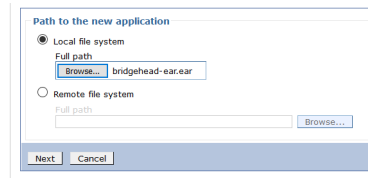
url/bridgeheadJyScripts

**Specification:**

`file:///${CONNECTIONS_CUSTOMIZATION_PATH}/pbh/jyscripts`

## 6 Deploy EAR

In the ICS go to **Applications > Application Types > WebSphere Enterprise Applications**, click the **Install** button and select the path to the file **bridgehead.ear**:



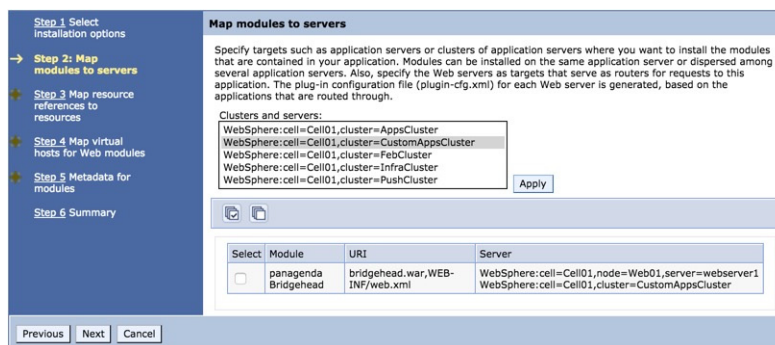
Select **Fast Path** and click **Next**.

Just click on **Next** in Step 1 (no need to adjust/change anything here).

In Step 2, select the newly created cluster and a web server.



**For licensing reasons, the Bridgehead application has to be accessible via the Connections HTTP server. If this is not possible in your environment, please contact [support@panagenda.com](mailto:support@panagenda.com).**



Select	Module	URI	Server
<input type="checkbox"/>	panagenda Bridgehead	bridgehead.war, WEB-INF/web.xml	WebSphere:cell=Cell01,node=Web01,server=webserver1 WebSphere:cell=Cell01,cluster=CustomAppsCluster

In the next step, please recheck the predefined values. If your installation differs from the default values, please adjust the JNDI names for URLs and all Data sources:

Select	Module	Bean	URI	Resource Reference	Target Resource JNDI Name
<input type="checkbox"/>	panagenda Bridgehead		bridgehead.war,WEB-INF/web.xml	url/bridgeheadAdminClientProps	url/bridgeheadAdminClientPro Browse...
<input type="checkbox"/>	panagenda Bridgehead		bridgehead.war,WEB-INF/web.xml	url/bridgeheadQueries	url/bridgeheadQueries Browse...
<input type="checkbox"/>	panagenda Bridgehead		bridgehead.war,WEB-INF/web.xml	url/bridgeheadJyScripts	url/bridgeheadJyScripts Browse...

Select	Module	Bean	URI	Resource Reference	Target Resource JNDI Name	Login configuration
<input type="checkbox"/>	panagenda Bridgehead		bridgehead.war,WEB-INF/web.xml	jdbc/cnx /homepage	jdbc/homepage Browse...	Resource authorization: Container Authentication method: None

Continue the steps and click on **Finish**.

Wait until you see the message "Application panagenda Bridgehead installed successfully" and click on **Save**:

ADMA5013t: Application panagenda Bridgehead installed successfully.

Application panagenda Bridgehead installed successfully.

To start the application, first save changes to the master configuration.

Changes have been made to your local configuration. You can:

- [Save](#) directly to the master configuration.
- [Review](#) changes before saving or discarding.

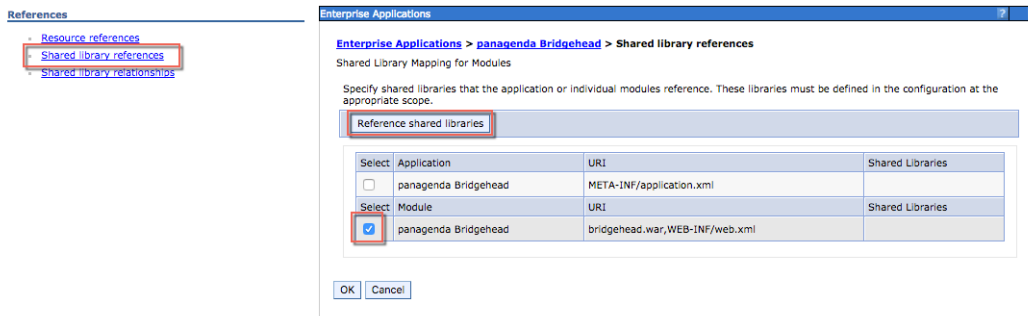
To work with installed applications, click the "Manage Applications" link.

[Manage Applications](#)

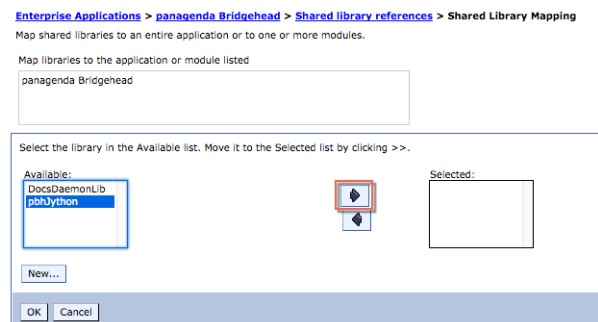
## 7 Map Shared Library Reference

In the ICS go to **Applications > Application Types > WebSphere Enterprise Applications**, select **panagenda Bridgehead** and set **Shared library references** to "pbhJython"

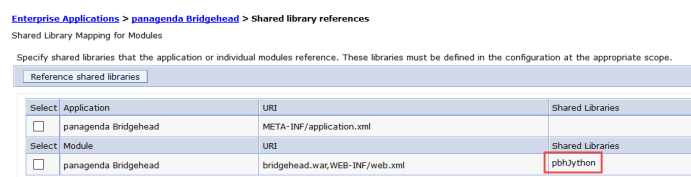
Select the second entry and click **Reference shared libraries**



Add "pbhJython" to the right box and click **OK**:



Your shared library reference should look like on this screenshot:



Close with **OK** and save to master configuration.

## 8 Change Security Role

Please assign the **pbh\_admin** role to the user which you use on the ConnectionsExpert Configuration page (see "User Accounts:" on page 6):

Map Users... Map Groups... Map Special Subjects				
Select	Role	Special subjects	Mapped users	Mapped groups
<input type="checkbox"/>	pbh_admin	None	User	
<input type="checkbox"/>	pbh_api	None	User	

## 9 Restart Cluster

Please restart the newly created Cluster or Application Server (which is used for the Bridgehead application) in order to get everything initialized.

## 10 Populate Web Server Plugins



**For licensing reasons, the Bridgehead application has to be accessible via the Connections HTTP server. If this is not possible in your environment, please contact [support@panagenda.com](mailto:support@panagenda.com).**

In the ICS go to **Servers > Server Types > Web servers**

Web servers					
Use this page to view a list of the installed web servers.					
<div> <span>1</span> Generate Plug-in           <span>2</span> Propagate Plug-in           <span>4</span> Start           <span>3</span> Stop           Terminate         </div>					
Select	Name	Web server Type	Node	Host Name	Version
You can administer the following resources:					
<input checked="" type="checkbox"/>	cnoserver1	IBM HTTP Server	connections-SS.panastoepe.local-node	connections-SS.panastoepe.local	Not applicable
Total 1					



**If you have a firewall between your HTTP and application server, please note that the panagenda Bridgehead ports need to be opened. Otherwise your HTTP server will not be able to access the Bridgehead cluster.**

## 11 OPTIONAL: Adjust SPNEGO Configuration



**If SPNEGO is used, the panagenda Bridgehead has to be added to its exceptions!**

In the ICS go to **Security > Global Security > Web and Sip Security > SPNEGO Web Authentication:**



- Select your SPNEGO filter

Select	Host Name	Kerberos Realm Name	Filter Criteria
You can administer the following resources:			
<input type="checkbox"/>	connections-test55.panagenda.com	PANAGENDA.LOCAL	request-uri!=noSPNEGO;request-uri!=/mobile;request-uri!=/nav;request-uri!=/bundles/js;request-uri!=/static;request-uri!=/activities/oauth;request-uri!=/blogs/oauth;request-

- Add  
;request-uri!=/bridgehead  
to the end of the **Filter criteria**, as shown on the screenshot:

[Global security](#) > [SPNEGO web authentication](#) > [New...](#)  
Specifies the values for SPNEGO filter.

**General Properties**

\* Host name  
connections-test55.panagenda.com

Kerberos realm name  
PANAGENDA.LOCAL

Filter criteria  
library\_content\_cache;request-uri!=/mobile\_content;request-uri!=/wikis\_content;request-uri!=/bridgehead

Filter class

SPNEGO not supported error page URL  
https://connections-test55.panagenda.com/spnego\_redirect.html

NTLM token received error page URL  
https://connections-test55.panagenda.com/spnego\_redirect.html

☒ Trim Kerberos realm from principal name

☐ Enable delegation of Kerberos credentials

- Confirm by clicking **OK**
- Store your adjustments with **Save**:

Messages

Changes have been made to your local configuration. You can:

- Save directly to the master configuration.
- Review changes before saving or discarding.

An option to synchronize the configuration across multiple nodes after saving can be enabled in [Preferences](#).

The server may need to be restarted for these changes to take effect.

- If **Dynamically update SPNEGO** is deactivated, you have restart your entire environment

**General Properties**

☒ Use the alias host name for the application server

☒ Dynamically update SPNEGO

☒ Enable SPNEGO

☒ Allow fall back to application authentication mechanism

\* Kerberos configuration file with full path  
/opt/sso/krb5.conf Browse...

Kerberos keytab file name with full path  
/opt/sso/keytab Browse...

## 12 Check Bridgehead Access and Version

Open <https://<your connections url>/bridgehead>. Login with the user you assigned the **pbh\_admin** role to, see step 8 "Change Security Role" on page 24.

You should see a line similar to the following:

```
{ "status": "OK", "ts": 1524067997537 ... }
```

If the status is OK ("status": "OK"), the Bridgehead installation has been successful.

## Using the Web Interface

Please enter **https://<FQDN or IP>** in your browser to connect to the panagenda ConnectionsExpert web interface. For further information about your ConnectionsExpert appliance's IP address, please refer to "Welcome Screen and IP Address" on page 12 and for further information about its hostname (FQDN), please refer to "Network Settings:" on page 15.

panagenda ConnectionsExpert uses HTTPS for secure communication between its appliance and its web interface, so you have to accept the security certificate, to continue.

## Login

By default, a user with administrative credentials is available to access the panagenda ConnectionsExpert web interface.

### Default login information:

user "config" with password "config"

## System Configuration and License File Upload

When you start ConnectionsExpert for the first time, an install wizard will guide you through the initial system configuration. Later on, you can always navigate to the System Configuration view by clicking on the **cogwheel icon** (top-right corner).

### 1 License File Upload

To upload the panagenda ConnectionsExpert license file **ConnectionsExpert.lic**, just drag and drop it to the Upload area in the Configuration view. Clicking this area opens an upload dialog. After the upload, your license information will be displayed.



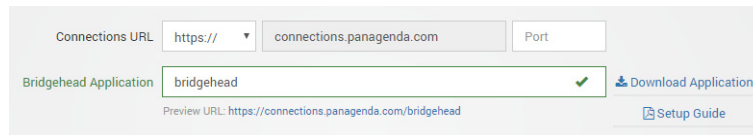
## 2 Bridgehead Connector - Endpoint



**Bridgehead installation has to be completed (see "Bridgehead Installation" on page 16) before you perform this final configuration step.**

The host name of your IBM Connections server will be filled out automatically based on your license information and cannot be edited. If needs to be changed, please contact [sales@panagenda.com](mailto:sales@panagenda.com).

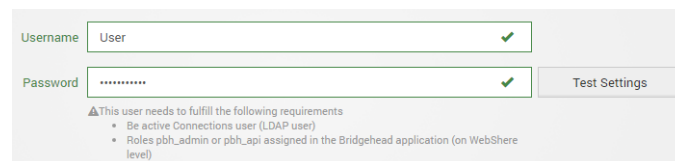
Please enter the **Bridgehead Application** path according to your installation:



## 3 Bridgehead Connector - User Information

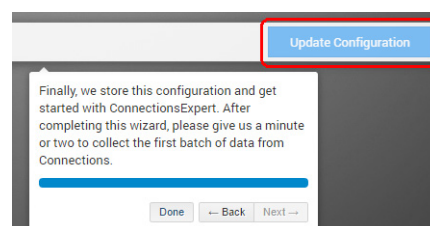
This user must be able to use Connections (LDAP user), have an active profile and needs roles in Bridgehead (pbh\_admin or pbh\_api, see "Bridgehead Installation" on page 16).

Please verify the entered settings by clicking the **Test Settings** button:



## 4 Start Data Collection

By clicking the **Update Configuration** button the configuration is stored. After around two minutes ConnectionsExpert will have collected the first batch of data from IBM Connections:



# Configure Connections Widgets

Please refer to the following article in the ConnectionsExpert knowledge base:

<https://www.panagenda.com/kbase/display/CE/Configure+Connections+Widgets>

# ADDITIONAL INFORMATION

Further useful information on how to get and keep panagenda ConnectionsExpert up and running can be found in our knowledge base:

<https://www.panagenda.com/kbase/display/CE/>

Especially the following topics may be relevant:

- Appliance Upgrade:  
<https://www.panagenda.com/kbase/x/2lbo>
- Bridgehead Upgrade:  
<https://www.panagenda.com/kbase/x/a4Xo>
- User Management:  
<https://www.panagenda.com/kbase/x/cA5wAQ>
- Remote Appliance Access (VNC):  
<https://www.panagenda.com/kbase/x/fg5wAQ>
- SSL Certificate:  
[https://www.panagenda.com/kbase/x/\\_47o](https://www.panagenda.com/kbase/x/_47o)
- Extending Disk Space:  
<https://www.panagenda.com/kbase/x/gQ5wAQ>
- Customize Docker IP Settings:  
<https://www.panagenda.com/kbase/x/7Y7o>

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