



OfficeExpert TrueDEM

Proactive User Experience Monitoring for an Optimized Microsoft 365 Environment

End-to-end Experience monitoring helps Users & IT:

✓ **Identify issues:**

Gain proactive visibility into performance bottlenecks impacting Microsoft 365 applications (including Teams) and identify potential problems before they disrupt user productivity.

✓ **Troubleshoot effectively:**

Diagnose root causes behind slow application performance, network delays, or poor call quality in Teams, ensuring efficient troubleshooting.

✓ **Optimize user experience:**

Uncover hardware limitations or network constraints affecting user experience and prioritize upgrades or network optimizations for a smoother workflow.

✓ **Improve ROI on Microsoft 365:**

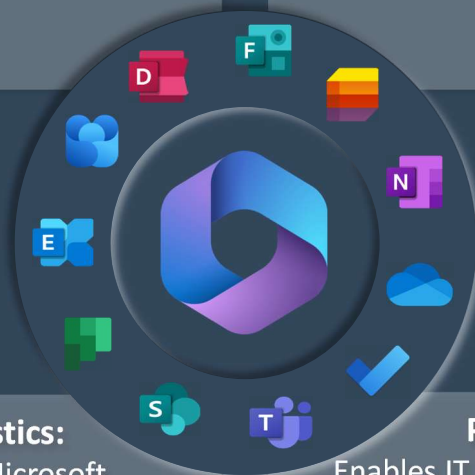
By proactively addressing user experience issues, TrueDEM helps businesses maximize the value of their investment in Microsoft 365.

Real-time Telemetry:

Collects data from end-user devices, providing a holistic view of user experience across the organization.

Actionable Insights:

Pinpoints performance bottlenecks and generate actionable recommendations for improvement



Advanced Teams Call Diagnostics:

Provides in-depth insights into Microsoft Teams call quality, allowing IT to identify issues specific to devices, network, or call participants.

Proactive Problem Resolution:

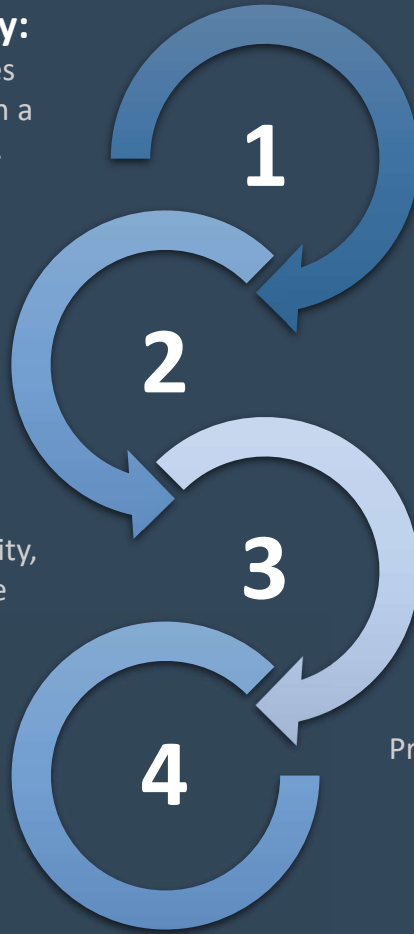
Enables IT to address potential issues before they escalate, minimizing user downtime and ensuring a smooth work experience.

Improved user productivity:

By addressing performance issues promptly, TrueDEM helps maintain a smooth workflow for end-users.

Optimized IT resource allocation:

By focusing on Area of Responsibility, TrueDEM helps IT teams allocate resources effectively.



Enhanced visibility into Microsoft 365 health:

Gain a centralized view of user experience across the organization for better IT decision-making.

Reduced IT workload:

Proactive problem identification allows IT to prioritize critical issues and resolve them efficiently.

"In the hybrid workplace, the most crucial consideration is our people. But the more critical element is ensuring the technology works seamlessly and there is minimal disruption to work."

Jicky Li | Senior Manager IT at IIC-INTERSPORT International Corporation GmbH

Contact **panagenda** to learn more about how **OfficeExpert TrueDEM** can optimize your Microsoft 365 environment:

<https://www.panagenda.com/officeexpert>



Experience the benefits first-hand with our free trial!