



# Actionable Insights for Service performance



## Real-Time Tracking for Microsoft 365 Performance Issues

Enterprise organizations want accurate oversight for the performance and availability of their Microsoft 365 environment. To accomplish this, they need a more effective approach with detailed, real-time analytics to monitor uptime and service performance proactively.

**OfficeExpert Analytics** is a web-based data aggregation, analysis and reporting solution that provides full visibility into your Microsoft 365 environment. If you really want to take control over performance monitoring, then our product can help put you in command with accurate, data-driven business intelligence.

Our integrated solution provides actionable insights to help IT support groups in the following activities:



**Accurately Monitor Service Performance**



**Track Performance History**



**Notify Users Proactively**



**Alerts for Service Outages**

## Proactive Troubleshooting

### Improved Uptime

Make the transition from reactive to proactive monitoring by tracking uptime and availability for all Microsoft 365 workloads across different geographies.

Admins can quickly identify specific issues and regional outages to redirect access for users before they are affected.

### Fewer Helpdesk Tickets

With automated alerts based on accurate simulations from each site location, your IT team can quickly identify performance issues, accelerate regional notifications, and reduce user confusion.

### Planned Infrastructure Upgrades

Leverage detailed data analytics to plan network infrastructure upgrades at remote sites with lagging performance before a planned rollouts for Microsoft Teams.

office@panagenda.com | (US) +1 617-855-5861 | (EMEA) +43 1 89 012 89

For more information about our unified data analytics solution for Microsoft 365 contact your sales representative or visit our website. [www.panagenda.com](http://www.panagenda.com)

© 2021 panagenda Corporation. panagenda makes no warranties, expressed or implied.

