

User Experience - Device Summary

The Device Summary tab shows the basic characteristics of the Device the user was using.

The screenshot displays the Panagenda user interface. At the top left is the Panagenda logo and the breadcrumb path: Home / User Search / User Experience. The user profile for Kemp Cain is shown, with email cain.kemp@panagenda.com and a link to 'Go to Advanced User Details'. Below this is a metadata table:

Device name	ADCH-P52	Department	Solution Consulting EMEA	Office Location	-	State	-
Job Title	Head of Solution Consulting EMEA	Company Name	panagenda GmbH	City	Heppenheim	Country	Germany

A navigation menu includes: User Insights, Connectivity Journey, User Experience, Teams Call List, and Device Summary (which is the active tab). The Device Summary section is split into two panels:

- Device Information:**
 - Device name: ADCH-P52
 - Manufacturer: LENOVO
 - Device model name: LENOVO MT 20M9 BU Think FM ThinkPad P52
 - Operating System: WINDOWS
 - Architecture: X64
 - Build: 22631
 - CPU: Intel(R) Core(TM) i7-8850H CPU @ 2.60GHz
 - Cores: 6
 - Physical memory: 32 GB
 - TrueDEM Agent: Version 1.19.10.0
 - Last Seen: 2/23/2024 4:05:17 PM
 - Network: Unmanaged
- Disk Usage:**
 - Disk: Windows (C:)
 - Usage: 396 GB available of 998 GB (represented by a progress bar)

Important here is the "Last Seen" field and "TrueDEM Agent" as this will help you identify issue with the completeness and reliability of data portrayed for the user.