

# Upgrade ConnectionsExpert (> v2.0)

Once a new version is available, a popup message will appear in the ConnectionsExpert user interface. This notification links the release notes and download links for the new version.

## Download the Upgrade Package

This documentation refers to upgrade procedures for ConnectionsExpert v2 and newer. For upgrades from v1 to v2, please refer to the [Release Notes v2.0.0](#).

In general, two upgrade options are available:

- **Online Installer:** very small download, but requires the appliance to have (internet) access to [docker.panagenda.com](https://docker.panagenda.com). Will only download new files.
- **Offline Installer:** large download file, but does not require internet access. This installer will include files necessary to perform the upgrade.



### Note

The offline package also includes files that may not be required in your ConnectionsExpert installation. Significantly less data will be transferred if the appliance has access to [docker.panagenda.com](https://docker.panagenda.com), since only the necessary files will be downloaded.

## No Component Pack (Metrics in DB2/Oracle/etc.)

- **Online Installer:** [Download Online Installer \(DB2 Metrics\)](#) (<1MB)
- **Offline Installer:** [Download Offline Installer \(DB2 Metrics\)](#) (~1GB)

## With Component Pack (Metrics in Elasticsearch)

- **Online Installer:** [Download Online Installer \(Elasticsearch Metrics\)](#) (<1MB)
- **Offline Installer:** [Download Offline Installer \(Elasticsearch Metrics\)](#) (~1GB)

## Install Upgrade Package

Please upload the ConnectionsExpert upgrade package (ce-upgrade.zip / ce-upgrade-offline.zip) to the appliance's **/tmp/** directory (using WinSCP for example).

Use **ssh** or **putty** to connect to the appliance and execute the following commands:

```
cd /tmp
unzip ce-upgrade.zip
./ce-upgrade.sh
```

Logs are available in the log directory, e.g. `/opt/panagenda/logs/ce-upgrade_<year>-<month>-<day>_<timestamp>.log`.



### Important

To avoid visual issues, the **IBM Connections widget cache has to be cleared**. For more information, please refer to the following article in the IBM Knowledge Center: [https://www.ibm.com/support/knowledgecenter/en/SSYGQH\\_6.0.0/admin/admin/t\\_admin\\_clear\\_widget\\_cache.html](https://www.ibm.com/support/knowledgecenter/en/SSYGQH_6.0.0/admin/admin/t_admin_clear_widget_cache.html)

## Upgrade Bridgehead

If a Bridgehead upgrade is required, you will get a corresponding popup at the first login after the appliance upgrade. Please refer to [Bridgehead Upgrade](#) for further instructions.

[Go to ConnectionsExpert Release Notes.](#)