

# BES Dashboard

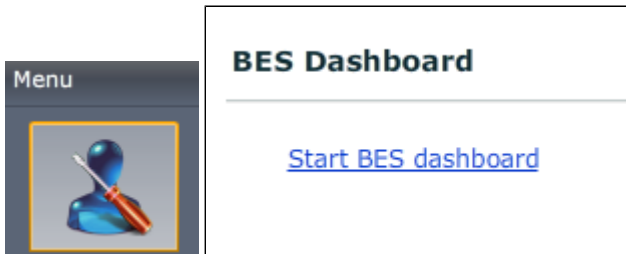
## Overview

If you are running a BES5 Infrastructure, then you can make use of the BES Dashboard. The Dashboard provides vital information concerning Server Health, User - Device Information.

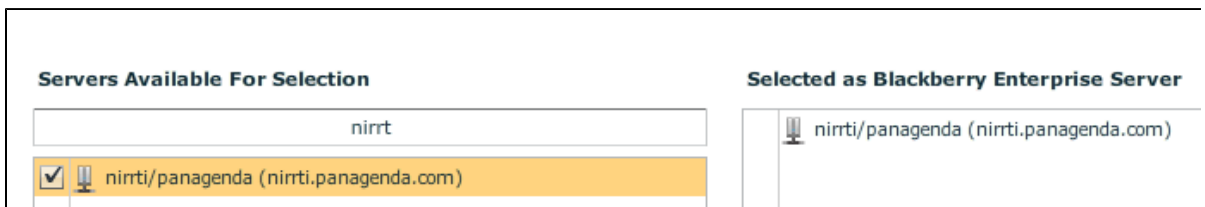
Below you find a guideline how to setup the Dashboard

## Configuration

- Open Menu - User Preferences and click on "Start BES dashboard"



- Click on "Start Configuration" and add your BES server



- Configure the correct Community String (snmp service settings on the BES server. Default is "public")

Store Historical Data \* ☒

Community String \*

Timeout \*

☐ Seconds

☒ Minutes

☐ Hourly

☐ Daily

Run every

Minute(s)

- If you have multiple BES Servers with hundreds/thousands of users, we recommend to uncheck the "User with pending Messages" and "Basic Userlist" (the performance of Greenlight can be impacted in case you leave them active)

Predefined Lists		
	Label	Description
	User with pending Messages	Shows a list of users who have messages pending on the Blackberry Enterprise Server
	Basic Userlist	Shows Basic Userdata (Tel.Nr, Carrier, Mailaddress ..) for all Blackberry Users
<input checked="" type="checkbox"/>	Messages to Devices	Data (Calendarevents, Mails, Adresbook lookups, Synchronisation lookups, Application
<input checked="" type="checkbox"/>	Messages from Devices	Data (Calendarevents, Mails, Adresbook lookups, Synchronisation lookups, Application
<input checked="" type="checkbox"/>	Vital Serverdata	Shows Basic Serverdata (licensing information, queued messages etc ...)
<input checked="" type="checkbox"/>	BES Services (Server Version 5)	List of running BES Services on selected Server

- After you clicked on Finish, the Dashboard gets built

BES Dashboard

nirrti/panagenda +

### BES Services (Server Version 5)

Servicename	Status
BlackBerry Alert	active (1)
BlackBerry Router	active (1)
BlackBerry Controller	active (1)
BlackBerry Dispatcher	active (1)
SQL Server (BLACKBERRY)	active (1)
BlackBerry Policy Service	active (1)
BlackBerry Collaboration Service	active (1)
BlackBerry MDS Connection Service	active (1)
BlackBerry Synchronization Service	active (1)
BlackBerry Monitoring Console	active (1)
BlackBerry Mail Store Service	active (1)
BlackBerry Monitoring Service - Pol	not running (5)
BlackBerry Monitoring Service - App	active (1)

### Messages to Devices

Key	Value	Description
Servname	nirrti/panagenda	
dispatcherCICALStatsToPrope	31069	The number of calen
dispatcherCMIMEStatsToProp	51855	The number of email
dispatcherALPStatsToProper	0	The number of Adn
dispatcherSyncStatsToProper	327058	The number of synd
dispatcherIPPPStatsToProper	28	The number of IP pr
dispatcherAppPushStatsToPro	0	The number of appli
dispatcherTotalTrafficStatsTo	410010	The total number of

### Vital Serverdata

Key	Value	Description
Servname	nirrti/panagenda	
besConfigVersionString	5.0.3.59	BlackBerry Server versio
dispConfigLicenceRemain	0	Total number of licences
dispConfigLicenceTotal	1	Total number of licences
besTotMsgsSentPerMin	0	Total number of messag
besTotMsgsRecvdPerMin	0	Total number of messag
besTotMsgsSent	4240	Total number of messag

### Messages from Devices

Key	Value	Description
Servname	nirrti/panagenda	
dispatcherCICALStatsFromPrc	0	The number of ca
dispatcherCMIMEStatsFromPr	220	The number of en
dispatcherALPStatsFromPrope	0	The number of Ad
dispatcherSyncStatsFromProp	712	The number of sy
dispatcherIPPPStatsFromProp	25	The number of IP
dispatcherAppPushStatsFrom	0	The number of ap
dispatcherTotalTrafficStatsFrc	957	The total number

- You can customize thresholds and settings whenever you click on the "wrench tool" in each of the windows