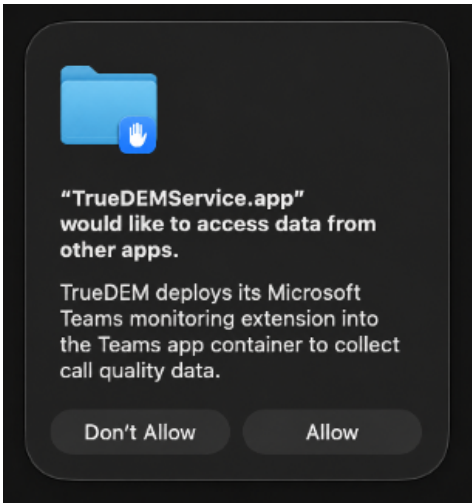


macOS Privacy Preference Policy

On macOS, TrueDEM (>= v1.3.*) collects Microsoft Teams call-quality telemetry through a small extension.

Because macOS treats another application's data folder as private, the operating system asks the user for permission the first time TrueDEM accesses the Microsoft Teams folder. The enduser will see the following dialog:



- Known limitation:** when the permission is granted (by the enduser) from the dialog, macOS 15 and later store it **for the current session only**. As a result, the prompt can reappear (typically after a restart of the machine/after logging out and back in/if the TrueDEM background service is restarted). This is macOS behaviour and is not specific to TrueDEM.

On some macOS versions there is no dialog at all. Access is refused straight away and macOS instead shows a **notification** saying that TrueDEM tried to access data from another app. Clicking that notification opens **System Settings Privacy & Security Files and Folders**.
- In order to avoid the dialog (and also the known limitation mentioned in the box above), we recommend in adding a **Privacy Preferences Policy Control (PPPC)** Policy to your macOS Device Management solution.*

The following article describes the policy configuration for Microsoft Endpoint Manager (Intune)

Microsoft Endpoint Manager (Intune) Config

Create a Privacy Preference Policy inside of Intune with the following settings:

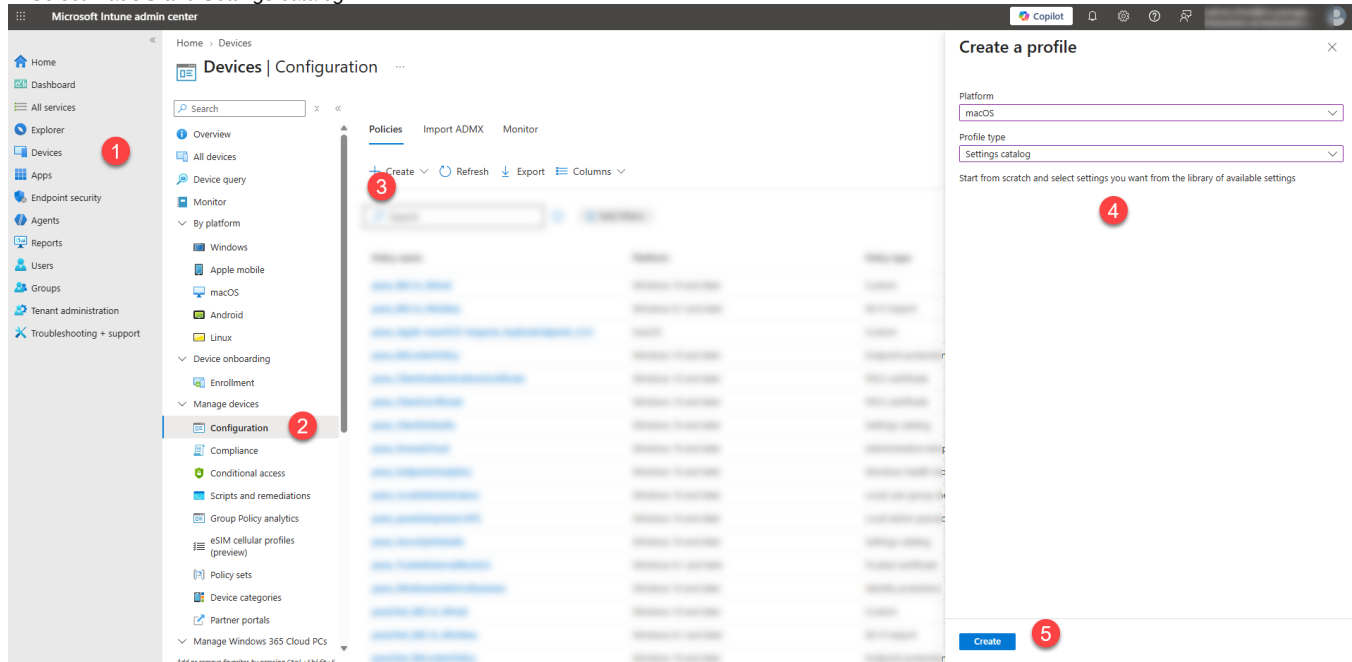
- The configuration uses **App Data** and is the least-privilege option.

Authoriz ation	Allow
Code requirem ent	identifier "com.panagenda.TrueDEMSERVICE" and anchor apple generic and certificate 1[field.1.2.840.113635.100.6.2.6] /* exists */ and certificate leaf[field.1.2.840.113635.100.6.1.13] /* exists */ and certificate leaf[subject.OU] = "9598MXNN88"
Identifier:	com.panagenda.TrueDEMSERVICE
Identifier type	Bundle ID

Configuration:

1. Open Endpoint Manager - *Devces / Configuration / Create new Policy*

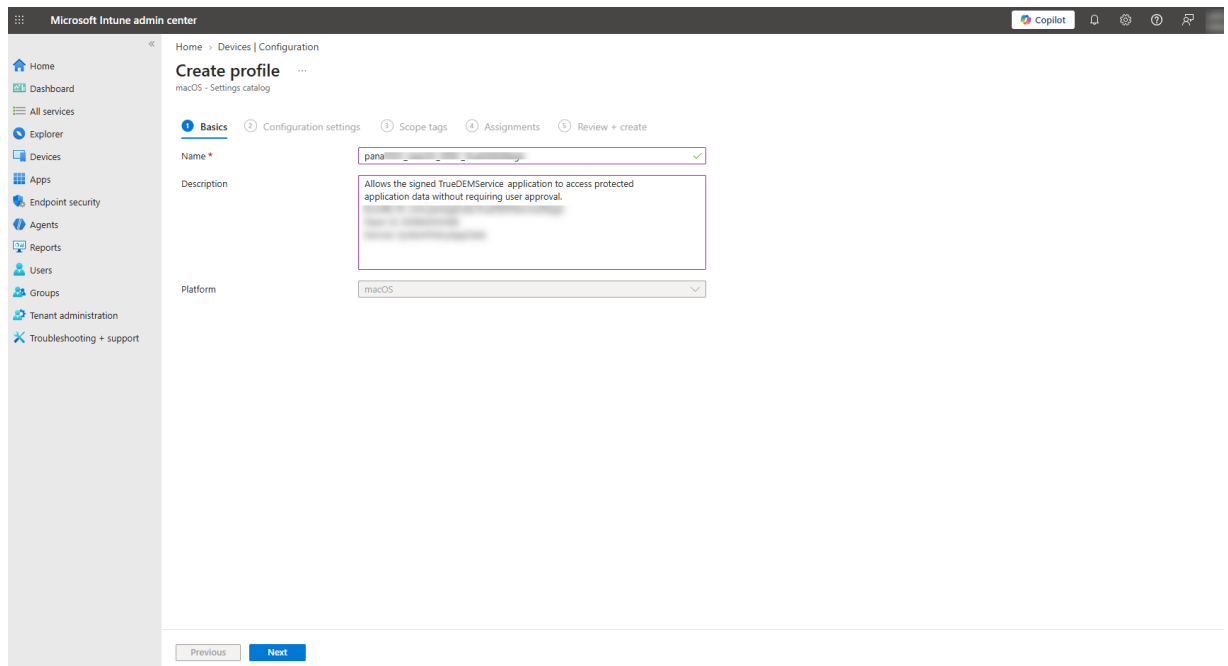
2. Select *macOS* and *Settings catalog*



3. Enter a name of the Policy and a Description

Description text example:

Allows the signed TrueDEMSERVICE application to access protected application data without requiring user approval.
Bundle ID: com.panagenda.TrueDEMSERVICE
Team ID: 9598MXNN88
Service: SystemPolicyAppData



4. Search for "Privacy Preferences Policy Control" and pick "System Policy App Data"

Microsoft Intune admin center

Home > Devices > Configuration

Create profile ...

macOS - Settings catalog

Basics Configuration settings Scope tags Assignments Review + create

+ Add settings

Configuration settings

Privacy

Privacy Preferences Policy Control

Configure the Privacy Preferences Policy Control payload to manage the settings in the Privacy pane of Security & Privacy preferences on devices.

167 of 176 settings in this subcategory are not configured

Services

System Policy App Data

+ Add - Delete

Identifier

Configure settings

+ Edit instance

Settings picker

Use commas to separate search terms to lookup settings by their keywords

Privacy Preferences Policy Control

Browse by category

Privacy > Privacy Preferences Policy Control

Configure the Privacy Preferences Policy Control payload to manage the settings in the Privacy pane of Security & Privacy preferences on devices.

200 results in the "Privacy Preferences Policy Control" subcategory

Setting name

- ☐ Speech Recognition (deprecated)
- ☐ System Policy All Files
- ☐ System Policy App Bundles
- ☒ System Policy App Data
- ☐ System Policy Desktop Folder
- ☐ System Policy Documents Folder
- ☐ System Policy Downloads Folder
- ☐ System Policy Network Volumes
- ☐ System Policy Removable Volumes
- ☐ System Policy Sys Admin Files

5. Use the settings from above and hit Save

Configure instance

Privacy

Privacy Preferences Policy Control

Configure the Privacy Preferences Policy Control payload to manage the settings in the Privacy pane of Security & Privacy preferences on devices.

Authorization

Allow

Code Requirement

identifier "com.panagenda.TrueDEMSERVICE" and anchor apple gen...

Identifier

com.panagenda.TrueDEMSERVICE

Identifier Type *

bundleID

Static Code

Disabled

Save

6. Click Next and Assign it to your Users

Microsoft Intune admin center

Copilot

Home > Devices > Configuration

Create profile

macOS - Settings catalog

Basics Configuration settings Scope tags Assignments Review + create

+ Add settings

Configuration settings

Privacy Remove category

Privacy Preferences Policy Control Remove subcategory

Configure the Privacy Preferences Policy Control payload to manage the settings in the Privacy pane of Security & Privacy preferences on devices.

167 of 176 settings in this subcategory are not configured

Services

System Policy App Data

+ Add Delete

Identifier Configure settings

com.panagenda.TrueDEMServices + Edit instance

Previous Next