

# How to Use HTML in Notifications

In the **Body** field (Step: *Content* in *Notification Settings*) you can enter plain text as well as HTML tags. This enables you to use complex HTML templates for notifications in ConnectionsExpert:

**Update Notification Setting** ✕

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Query  Condition  Recipients  **Content**  Schedule  Check & Save

Define the notification content

Send this email with this content

Subject:  ← Add to subject

Body: ← Add to body

Select Columns

HTML tags permitted. An online HTML editor like [HTML5-Editor.net](https://htmleditor.net) can be used to easily create styled message bodies.

to the selected recipients.

← Previous StepNext Step →

## Best Practice Example

To create HTML-based notification content, we recommend the following procedure:

- Insert all queries (*Select Columns* field) that you want to use in the notification into the *Body* field

**Warning**

Be very careful when using queries with large result sets as they can cause problems.  
For example:

- **If the execution time of the used queries is greater than the notification check period defined in Schedule tab, the execution of the notification task will NOT finish in time**

Subject: You are the only owner of community <%= data.row.name %>

Body: <%= data.row.owner\_name %><%= data.row.name %> <%= data.row.members\_count %>

Select Columns

|  |
|--|
| community_id (Bigint)                    |
| community_properties (Jsonb)             |
| community_url (Text)                     |
| community_uid (Text)                     |
| created (Timestamp with time zone)       |
| creator_short_name (Text)                |
| <b>description (Text)</b>                |
| followers_count (Integer)                |
| image_updated (Timestamp with time zone) |
| is_deleted (Boolean)                     |
| is_image_uploaded (Boolean)              |
| is_internal (Boolean)                    |
| is_subcommunity (Boolean)                |

- On websites such as [HTML5-Editor.net](https://htmleditor.net) you can create content in Rich Text format and you will get the corresponding HTML code

**i** It is possible to embed pictures using Base64 but this technology is not supported on all recipient platforms. Alternatively, you can integrate images that can be reached via a URL.

- Paste the queries you copied before into the *Body* field directly into the HTML code (if you use the Rich Text field, the original string will most likely break)



- **Optional:** If you want to use a more complex HTML template, we recommend to use an editor such as Notepad++ to customize the code
- Copy the final HTML code
- Remove all previously saved queries from the *Body* field in the *Notification Settings* in ConnectionsExpert
- Paste the copied HTML code into the body field

## Useful Links

- <https://html5-editor.net/> - Simple HTML WYSIWYG editor with side by side HTML / Rich Text content views
- <https://www.quackit.com/html/online-html-editor/full/> - Full HTML editor that also allows for more complex HTML with inline CSS and style elements
- <https://www.browserling.com/tools/image-to-base64> - Image Base64 encoder



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## Example HTML Template

Download the following HTML template and customize it according to your requirements:

