

Troubleshooting: Error 404 when Opening Documents or Charts

If you get 404 Not Found errors when opening a document in this database, that is usually one of two things:

- your Windows firewall is blocking the Notes client
- you are using a proxy server, and your Notes proxy settings don't have an exception for 127.0.0.1

These things happen because XPages in the Notes client require your client to act as a local web server in order to display the XPages. If you are using a proxy server, your settings need to look something like this:

Proxy Server Configuration

Servers ?

OK

Cancel

?

Type	Proxy address	Port
HTTP	my.proxy.server	8080
FTP	my.proxy.server	8080
Gopher	my.proxy.server	8080
SSL Security	my.proxy.server	8080

☒ Use same proxy for all of the above

SOCKS : 1080

HTTP Tunnel : 8080

Exceptions

No proxy for these hosts or domains	127.0.0.1
-------------------------------------	-----------

Proxy

☐ Proxy requires a user login

Username

Password